

Handled Hileline Warranty

Warranty and proof of original purchase must be submitted within 30 days of the date of purchase. The Viper LLC Limited Lifetime Warranty includes but is not limited to the following products: tool chest, tool cabinet, side cabinet, wall cabinet, pegboard, worktable frame, selected hand tools, that are warranted to be free from defects in materials and workmanship for as long as the original owner owns the product. If a product is defective, please contact Viper LLC at info@vipertoolstorage.com. Do not ship your product back to the store, distributor, or to us unless we send you instructions for the return. In the event it becomes necessary for your product to be returned, you may be responsible for return shipping charges. Proof of purchase may be required to accompany the return. If the product is deemed defective, we will at our discretion repair or replace the defective part at no cost to you.

Viper LLC's obligation to repair or replace defective parts in accordance with the terms set forth herein shall be the buyer's sole and exclusive remedy. Viper LLC shall not be liable for any damage for loss of the product or consequential damages of any kind. Viper LLC neither assumes nor authorizes any other person to assume for it, any other liabilities beyond the conditions set forth in this warranty, in connection with the product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Viper LLC shall not be liable for, nor shall this warranty include or apply to, any loss or damage caused by or resulting from the following (1) Normal wear and tear; (2) Use of the product in a manner other than as specified in the product manual or use of the product beyond its rated capacity or specifications; (3) Modification, alteration; (4) Flood, fire, earthquake, tornado, or other acts of nature, including windstorms, lightning and hail damage or any other insurable loss under standard fire and extended coverage plans; (5) Vandalism; (6) Abuse, misuse, negligence, improper handling, improper or inadequate maintenance, tampering, or accident; (7) Chemicals or weathering that can damage powder coat finish or cause rust; (8) Accessories, alterations, attachments or other devices not furnished by Viper LLC; or (9) Failure to follow operating procedures or instructions, or to provide a suitable operating environment. All customers receiving shipments of our products are responsible for inspecting shipments before accepting; Viper LLC will not be responsible after shipment of product is accepted if damaged or has missing parts.

For questions, please contact info@vipertoolstorage.com.

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